

Lion Motive Power Pty Ltd – Traction Battery Warranty

Lion Motive Power will repair or replace a Lion Traction battery if it is faulty or defective in manufacture or materials during the specified warranty period. This warranty is provided in addition to any other rights or remedies held by a consumer at law.

Warranty Period

- The applicable warranty period, commencing on the date of purchase is, 2 years free of charge repair or replacement
- At the end of the 2 year period Lion Motive Power offers an additional 3 years for replacement at pro rata of replacement cost. This amounts to a service life warranty of five years or 1500 cycles based on one full charge and discharge to a depth of 80% in any 24 hour period.
- During the pro rata period Lion Motive Power provides for credit against the replacement cost of the battery on a pro rata basis on your current purchase price for any unexpired portion of the warranty period. e.g. battery is three years old when it fails through material or workmanship. Replacement cost of the battery would be 36/60 against your current buying price of a replacement battery.

Warranty Conditions

- The warranty period is not renewed or extended as a result of a warranty repair or replacement.
- The sales receipt for the battery must be provided as proof of purchase when a claim is made under this warranty.
- The warranty is not transferable and is only offered to the original end-user of the Lion Traction battery.
- No employee or agent of Lion Motive Power is permitted to amend any warranty terms.
- The warranty only applies to Lion Motive Power batteries purchased from an authorised reseller in Australia.
- To the extent that any condition or warranty implied by law is excludable, such condition or warranty is excluded.
- Replacement of Lion Motive Power batteries must follow the applicable vehicle manufacturer's recommended replacement intervals.

Warranty Exclusions

The warranty offered by Lion Motive Power is void if the defect or fault is caused by:

- a failure to follow installation, operating or maintenance instructions.
- inappropriate or improper use, or use of the Lion Traction battery for purposes other than that for which it was designed.
- Neglect, lack of care in storage, handling, general use or accident.
- repairs, alterations, modifications to the Lion Traction battery which have been performed by a third party without Lion Motive Power consent.
- tampering or alterations of markings to the Lion Traction battery.
- foreign contamination.
- overcharging.

The warranty also does not include:

- Cost of consumables or accessories or labour costs
- Wear and tear
- Normal or scheduled maintenance.
- To the extent permitted by law, any damage to property, personal injury, direct or indirect loss, consequential losses or other expenses.
- Changes in the condition or operational qualities of the Lion Traction battery resulting from incorrect storage or mounting, or due to climatic, environmental or other influences.

How to Make a Warranty Claim

If a Lion Traction battery fails within the warranty period as a result of a manufacturing or material fault or defect, consumers should:

- Return the battery at their own cost to a Lion Motive Power Branch along with proof of purchase and a full description of the problem, for warranty evaluation and/or repair. To locate a Lion Motive Power Branch within Australia, please call 1300 367 151 or email info@lionbatteries.com.au.
- All warranty assessments and repairs must be conducted by Lion Motive Power Authorised Personnel.

Lion Motive Power Pty Ltd Contact Details

This warranty is offered by Lion Motive Power Pty Ltd of 20 Rowood Rd., Prospect. NSW. 2148. Please call Lion Motive Power on 1300 367 151 if you have any queries in relation to this warranty.

Important Note: Australian Consumer Law

This warranty is provided in addition to other rights and remedies held by a consumer at law. Our goods come with guarantees that cannot be excluded under the Australian Consumer Law. You are entitled to a replacement or refund for a major failure and for compensation for any other reasonably foreseeable loss or damage. You are also entitled to have the goods repaired or replaced if the goods fail to be of acceptable quality and the failure does not amount to a major failure.